

Jason D. McGinnity

5208 NW 140th Street : Phone: (360) 431-6658
Vancouver, WA 98685 : Email: jason.d.mcginny@gmail.com

Experience

April 2009 - Present	Starbucks Coffee	Vancouver, WA
June 2008 - Nov. 2008	Barista	Portland, OR

Oct. 2007 - April 2009	The Gap, Inc	Portland, OR
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Customer Experience Expert - managed sales associates to ensure Gap standards for customer service were met, cash handling, opening and closing operations, merchandise handling, one of a handful of Experts in the Portland district chosen to be an authorized trainer and new-employee orientation leader for a new standardized training program

Brand Logistics Expert - managed sales associates, opening and closing procedures, shipment processing, merchandise handling, sales, various day to day operations

2008 - 2009	Secretary , IDSA Student Chapter, AiPD	Portland, OR
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Education

2007 - 2009	The Art Institute of Portland Major - Industrial Design Minor - Sustainability	Portland, OR
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2006 - 2007	Western Washington University Major - Industrial Design	Bellingham, WA
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2002 - 2004	International Baccalaureate Certificates - Higher Level Art, English	Vancouver, WA
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Skills

Excellent sketching skills and technical knowledge.

Software

Adobe Photoshop, Illustrator, InDesign, Acrobat Pro, Solidworks, Rhino, Corel Painter X, Autodesk Sketchbook Pro, Bunkspeed Hypershot, Microsoft Office. Basic level of AUTOCAD.

Design Research

Persona generation, user observation, market trends, consumer behaviors

Proficient in modelmaking and prototyping.

Excellent communication and customer service skills.

